



Making *it* Happen











Sample Itinerary

Incentive Group Pilanesberg Nature Reserve - Sun City or Ivory Tree Lodge

Based on 40 persons travelling together

Table of Contents

Programme Overview	P3	
Country Description	P4	
Accommodation	P5	
Activities	P9	
Costing	P14	
Terms and Conditions	P19	
CSR	P20	
Ovation Global DMC	P21	Making it Happen
Client Testimonials	P22	



Suggested Programme Overview

	Day 1	Day 2
MORNING	Group arrival at OR Tambo International Airport Transfer to Sun City Resort	Group Elephant Interaction at the Elephant Wallow
LUNCH	Picnic lunch at Waterworld	Elephant Wallow
AFTERNOON	At leisure to explore the Resort / Palace Tour	Optional Activities: See list supplied
EVENING	Themed dinner at the Palm Terrace Restaurant	Dinner at The Calabash Restaurant

	Day 3	Day 4
MORNING	Optional Activities: See list supplied	Transfer to Johannesburg City Orientation Tour
LUNCH	The Santorini Restaurant	Lunch at Carnivore Restaurant
AFTERNOON	Group Game drive	Transfer to OR Tambo International Airport
EVENING	Dinner in the Shebeen	

Country Description

SOUTH AFRICA



South Africa, with its rich history and multitude of cultures, is a land of possibility and opportunity. Its biggest asset is undoubtedly its diverse mix of people, proud of their heritage and the country's remarkable transition to a thriving democracy.

Often described as 'a world in one country', South Africa offers the visitor a breathtaking variety of scenery, from desert and lush forest, to soaring mountains and vast empty plains. Culturally as diverse as the landscape, many visitors are drawn to experience for themselves the miracle of the peaceful overthrow of apartheid. Others are attracted by the endless golden beaches, big 5 game viewing, diving or snorkeling, or bird watching. Visitors will find South Africa positively inviting, with world-class infrastructure, transport and accommodation.

PILANSEBERG NATURE RESERVE

The Pilanesberg National Park was opened in 1979, and is known as the largest game resettlement project in the history of South Africa. In the early eighties more than 6000 animals from other game parks were resettled here.

The Park borders on the entertainment complex of Sun City, and is 55 000 hectares in extent. It is almost perfectly circular as the area comprises of a 1200 million year old volcanic relic of four concentric circles with a small lake in the centre. This very scenic terrain lies in the transition zone between The Kalahari and The Lowveld, where both types of vegetation are found here.

It lies amongst the only significant hills in the area which rise skywards out of the flat highveld plain. The Pilanesberg is the highest peak towering 600 meters above Mankwe Lake, which sits in the heart of the ancient volcano.

Due to the shape, this area was recognized as being the perfect site for a National Park with its' tall sides creating natural boundaries. The Park today, has the majority of Southern Africa's animal species within its' boundaries, including all of the big five, (Lions, Elephants, White and Black Rhinos, Buffaloes, Leopards) as well as Zebras, Hyenas, Giraffes, Hippos and Crocodiles. Over 300 bird species were counted, making the Pilanesberg a perfect area for bird watching.



Accommodation

THE PALACE OF THE LOST CITY 5*, Sun City Resort



The Palace of The Lost City at Sun City is nothing short of awe inspiring. Easily mistaken for a fairytale palace it was built with exquisite attention to detail, seen in its majestic entrance with mosaics, frescoes and hand-painted ceilings depicting South Africa's wildlife and culture.

The Palace is situated on the world famous Sun City Complex and voted one of the top hotels - surely, one of the most extraordinary hotels in the world. It is a fantasy world of incredible jungle, cliff-tumbling gardens, sparkling streams, waterfalls, swimming pools and entertainment areas. One of the world's best hotels in every regard, it includes the Valley of Waves, the only sub-tropical water adventure park in Africa.

Superb cuisine is offered in the Palace's two top class restaurants. Elegant bars and lounges provide the perfect atmosphere for casual pre and after drinks.

The Palace boasts 338 luxurious rooms. The grandeur and opulence of the rooms and suites combined with royal hospitality ensures a comfortable and memorable stay. Each room at the Palace offers beautiful views over water or jungle.

All luxury rooms have entrance foyers, en-suite bathrooms, lounge and seating areas. Standard amenities include a carved armoire which contains the colour television, safe, refrigerator and butler stations; a direct-dial telephone; radio; hairdryer; electric razor plug (110/220v); air-conditioning; ceiling fan; 24 hour room service and message service.



Website

www.suninternational.com/Destinations/Resorts/SunCity/Hotels/Palace/Pages/default.aspx

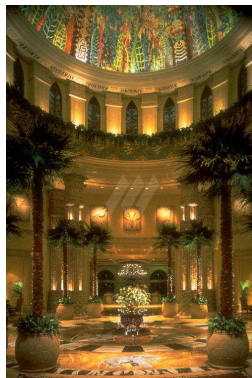
Availability (4 – 7 November 2101)

39 Luxury Twin Room for single occupancy

6 Superior Luxury Family Rooms for single occupancy

Remarks

Sun City Resort is situated in Rustenburg, which is 187km from Johannesburg, and is surrounded by the Pilanesberg Nature Reserve.



THE CASCADES HOTEL 4*, Sun City Resort



The Cascades Hotel in Sun City is a sophisticated and elegant hotel with lush gardens, tropical birds and water features. The Cascades Hotel is the grand old lady of Sun City, and still retains a timeless elegance

All the rooms at The Cascades face the tropical splendour of the Cascades Hotel's gardens and pools. There are 7740 square metres of water features, including 12 man made waterfalls and cataracts. These beautiful gardens at The Cascades Hotel offer unparalleled seclusion and escape from the hustle and bustle of the rest of Sun City.

There are 243 rooms, each with en-suite bathrooms, TV, radio, air-conditioning, telephone and minibar. The bathrooms in the Luxury Twin and Luxury Family Rooms have recently been refurbished, and now have large, separate showers and a separate bath, as well as double vanity units.

The Cascades Hotel offers two superb restaurants. The Peninsula Restaurant has an international dinner menu offering guests the chance to dine by candlelight in splendid style, to music played by the resident pianist. At breakfast time, a full continental buffet is served at this restaurant. Santorini, also situated at the Cascades Hotel, offers Mediterranean-style lunches and dinners in a casual environment.



Website

<http://www.suninternational.com/Destinations/Resorts/SunCity/Hotels/Cascades/Pages/default.aspx>

Availability (4 – 7 November 2101)

28 Luxury Twin Room for single occupancy

17 Luxury Family Rooms for single occupancy

Remarks

Sun City Resort is situated in Rustenburg, which is approximately a 2 hour drive from Johannesburg



THE CABANAS 3*, Sun City Resort



The refreshing, laid back ambience of the Cabanas at Sun City is the immediate impression one receives upon welcome. The most relaxed and casual of all the hotels at Sun City, the Cabanas offer informal yet comfortable accommodation.

All the 380 rooms offer modern up market décor and a retro design with a European feel. The rooms have been restyled in muted hues of glorious pinks and aqua greens. The white cotton linen duvets enhance the fresh feel of the rooms and allow for a more casual style.

Guests can choose between standard and luxury Cabanas rooms, all of which are fully air-conditioned and equipped with quality flat screen TV's with selected DSTV channels, tea and coffee making facilities and electronic safes and telephones. A major bonus for families is the mini refrigerator, which is ideal for storing baby bottles, milk and beverages. Standard Cabanas offer a shower-en-suite, whilst their luxury counterparts feature a full bathroom.

Sun City Cabanas offer three dining choices– the chefs excel at creating imaginative theme style buffets at the Palm Terrace and everyday a full breakfast buffet and dinner buffet is offered. Light and scrumptious daytime fare is served at the Grande Pool Bar.

A short stroll across the luscious green lawns of the Cabanas brings you to a World of Fun in the Sun – Waterworld. There's jet-skiing, windsurfing, water-skiing and for those who want a leisurely booze-cruise, there's a barge to take you around the lake at Sundowner time.



Website

<http://www.suninternational.com/Destinations/Resorts/SunCity/Hotels/Cabanas/Pages/default.aspx>

Availability (4 – 7 November 2101)

25 Luxury Twin Room for single occupancy

17 Luxury Twin Lake Facing rooms for single occupancy

3 Luxury Family Rooms for single occupancy

Remarks

Sun City Resort is situated in Rustenburg, which is approximately a 2 hour drive from Johannesburg



THE IVORY TREE LODGE 5*, Pilanesberg Nature Reserve



Ivory Tree Game Lodge is situated in the north eastern region of the Pilanesberg National Park; the closest point of entry is through Bakgatla Gate. Nestled in the basin of an ancient amphitheatre divided by riverine woodlands and elephant trails lies this exclusive lodge.

Sixty luxury double suites are located on the edges of the amphitheatre basin, each featuring a full en-suite bathroom including outside showers, mini bar fridges, air-conditioning, tea and coffee making facilities and a covered patio. The central facility includes a stunning feature pool, bar, conference room, dining room, boma, luxury spa, reception and curio shop.

The greatest reason why most guests go to Ivory Tree Lodge is for the thrill of the open vehicle safari. Ivory Tree uses custom built 10 seater open game viewers which permit maximum all around visibility. Each group of guests is assigned a personal guide who is tasked with interpreting the sights and sounds of the African bush. Your guide will spend time with you at dinners and is always around to ensure that you remain comfortable during your stay.



Besides game drives, additional possible group activities at Ivory Tree Lodge include quad biking, archery, spa treatments, clay pigeon shooting as well as dinner in the open air boma or exclusive remote bush with various African entertainment options such as a marimba band, drumming and traditional dancers.

At the nearby Sun City resort additional activities can be arranged such as hot air ballooning, elephant back safari or interaction, golf and various water sports are on offer.

Website www.ivorytreelodge.co.za

Availability (25 – 28 November 2010)
45 Standard Suites for single occupancy

Remarks

The reserve is approximately two hours drive from Johannesburg, and a 20 minute game drive to Sun City Resort



Optional Activities at Sun City and in the Pilanesberg

ELEPHANT INTERACTION AND “LUNCH” WITH THE ELLIES



Join Chikwenya, Sharu, Mana, Sapi and Michael at their home in the Letsatsing Game Reserve, only 20 minutes from Sun City. Guests are collected from Sun City at 12.30 and transferred to "The Elephant Wallow" where they are met by their hosts and offered a welcome drink.

Guests will be given time to touch, feed and photograph these truly amazing animals, marvel at their intelligence, diversity and majesty or simply sit back and reflect on this unusually harmonious relationship in a beautiful, secure and pristine environment.

A lite lunch menu is served on the picturesque 'Wallow' deck with the elephants themselves providing a perfect backdrop: either swimming, mud-wallowing or, simply taking a snack themselves.

Remarks

This activity takes approximately 2 hours including lunch.
The entire group can take part in this activity.

ELEPHANT BACK SAFARI

Guests are transferred to the "Elephant Wallow" where they are met by experienced Elephant Guides, who will host them on their safari. Guests are introduced to the individual elephants and spend some time learning about the operation; thereafter the safari commences. A light breakfast and champagne is served on "The Wallow" terrace after the morning safari or sundowners and snacks after the sunset safari. A personalized DVD is made of your safari which is viewed after the safari and made available for purchase.



Remarks

This activity takes approximately 3 hours, and departs early morning or late afternoon
Maximum persons to take part in this activity at one time are 10.

HOT AIR BALLOONING



Guests are collected at their hotel and taken on a leisurely drive to rendezvous with the balloon crew within The Pilanesberg National Park. The flight is approximately an hour's duration and upon landing sparkling wine is served – a time-honoured Hot Air Balloon tradition. A game drive is then taken through the Park to a private game lodge for breakfast, after which guests are returned to their hotel.

Remarks

This activity takes approximately 4 hours for the entire duration of the activity with approximately one hour in the air.
Maximum persons at one time are 55.

QUAD BIKING

Go and search for adventure and wildlife on one of our four-wheelers, encountering natural obstacles on the trail. The guides will train you in the use of the quad bikes before taking you out on the nature trail. This adventure can also be used in conjunction with other activities for larger groups.



Remarks

This activity takes approximately 2 hours and the maximum amount of people that can go at one time is 16.

QUAD BIKING MOTORCROSS CIRCUIT



Delegates can now experience the real thing on Sun City's world class FIM motocross circuit. No previous experience is needed. The guides will take you through proper instruction to safely enjoy this activity. They can utilize 10 quads on the circuit at any one time. This adrenaline adventure can also be used in conjunction with other activities for larger groups.

Remarks

This activity takes approximately 2 hours and the maximum amount of people that can go at one time is 16.

CLAY PIGEON SHOOTING

Blasting away at clays with a 12-gauge shotgun! Experience the satisfaction of breaking clays. With sessions aimed at the novice, shoot your way through the easy clays, to pairs, to the "bolting rabbit". This elegant event never sees anyone walking away without having thoroughly enjoyed the presentation.



Remarks

This activity includes 25 rounds and 25 clays per person.

ARCHERY



Try your hand at the ancient sport of archery with modern day equipment. Equipment ranges from re curve bows, to the crossbow to a modern compound bow. You can even try your hand at our 3D targets to simulate the excitement of a hunt. Will you face the challenge? Join us to learn the technique of this challenging art form.

Remarks

This activity takes approximately 1 hours including transfers and briefing.

“COMBO”

Wow your group with a combination of Clay Pigeon Shooting, Quad Bikes and Archery. Scoring will take place to add an element of competition and challenge. This is a session for great fun and an excellent way of giving your group an experience they will not forget.

Remarks

This activity includes one hour quad nature trail, 1 hour archery and 25 rounds clay target and take approximately 4 hours.



“COMPACT COMBO”

The ‘compact combo’ is as above, but just in a short timeframe! A combination of Archery, Clay Pigeon Shooting and Quad bikes...

Remarks

This activity includes half an hour quad nature trail, 30 minutes archery and 12 rounds clay target and take approximately 4 hours.

FIREWALKING



This is an excellent motivational and growth experience, exploring the arcane forces of the mind. This confrontational exercise is fundamental to growth and achievement making the seemingly impossible possible! Bond a team with a sense of unity and rapport by having them support and encourage each other to confront their fear – before you know it they will be strolling across 5 meters of red coals! Once they’ve done this, they can do anything...

INTERACTIVE DRUMMING



Drums have been played in Africa for thousands of years. So what better way of exposing your clients to the rich enjoyment and fulfilling experience of African drumming, than by giving them each a hand crafted Djembe drum to play.

Our various sessions are designed and led by a team of dynamic young facilitators who put emphasis on building spirit and team work in the group. The event is started with a cacophonous rumble to show the guests the chaotic possibilities of not working together. Only then do we build them level by level, until they are beating out thunderous African rhythms as a group.

Another aspect of our performance is African singing, there is a great unifying power in getting the group as a whole to sing, but with a twist, we teach them tonal melodies as well as traditional African songs. The interactive drum experience is the perfect way to add dimension to your conference opening, break away time or bush braai (barbecue).

Remarks

This activity takes approximately 1 hour.

INTERACTIVE GUMBOOT DANCING

Gumboot Dancing is a hallmark of traditional South African mining culture; it originated in the gold mines of Johannesburg, deep down in the shafts. The miners used the sounds of stepping together, smacking their boots, clapping their hands and dancing together to create a gumboot dance rhythm to distract them from the long treacherous hours beneath the ground and to operate as a team.

Interactive gumboot dancing unleashes energy to any event. We provide each person with a pair of gumboots and within a few minutes with our team's help, the group will be grooving and stamping together. Delegates to bring along their own socks.



Remarks

This activity takes approximately 45 minutes.

GOLF



Sun City Resort is proud of their two world class and famous golf courses i.e. The Gary Player Country Club and the Lost City Country Club.

Today, in spite of stiff competition, the Gary Player Country Club is deservedly ranked as the number one South African golf course. Player drew on his vast experience of playing championship courses around the world to produce a test of both power and finesse. The likes of Jack Nicklaus, Greg Norman, Nick Faldo and Tiger Woods have since

discovered that the course carefully examines every aspect of one's game.

Some ten years after the completion of the Gary Player Country Club, the popularity of the Sun City Resort and its many attractions demanded that another golf course be built. Again Gary Player was commissioned to lay out the course, his challenge being to create a very different golfing experience.



As with its older twin, the Lost City's course required extensive earthmoving, yet amazingly, the finished product appears to have existed as long as the mythical Lost City. The course defies being bracketed into any particular genre – having touches of mountain, desert and even a brand of African parkland in its makeup.

Costing

Item	Days	Quantity	Unit price incl VAT
Accommodation			
The Palace of the Lost City			
Luxury twin room for single use per room per night including breakfast and tourism levy	1	1	4,150.00
Superior Luxury Family room for single use per room per night including breakfast and tourism levy	1	1	5,250.00
The Cascades Hotel at Sun City			
Luxury twin room for single use per room per night including breakfast and tourism levy	1	1	2,510.00
Luxury family room for single use per room per night including breakfast and tourism levy	1	1	2,510.00
The Cabanas at Sun City			
Luxury twin room for single use per room per night including breakfast and tourism levy	1	1	1,850.00
Luxury twin room lake facing for single use per room per night including breakfast and tourism levy	1	1	1,910.00
Luxury Family room for single use per room per night including breakfast and tourism levy	1	1	1,910.00
Ivory Tree Lodge			
Double room for single use per room per night including all meals, teas and coffees, accommodation and 2 daily game drives plus entrance fees and conservation levy	1	1	3,595.00
Porterage at all the hotels / lodge, per room - one way	1	1	25.00
Transfers			
45 seater luxury coach including English speaking assistance, bottled water and driver meals and gratuity for transfer from OR Tambo to Sun City	1	1	8,400.00

45 seater luxury coach including English speaking assistance, bottled water and driver meals and gratuity for return transfer to OT Tambo and Johannesburg City Orientation tour	1	1	8,800.00
Registered Tour Guide for transfer to Sun City on arrival day	1	1	850.00
Registered Tour Guide for return transfer from Sun City and city orientation tour on departure day	1	1	1,380.00
Entrance fees for City Orientation tour	1	1	70.00
Additional surcharge: Please note that all transfers to taking place after 16h00 from JNB to Sun City and before 10h00 from Sun City to JNB are subject to an addition surcharge per transfer	1	1	865.00
Porterage at the airport, per piece of luggage - one way	1	1	10.00
Meet and greet at airport per person excl. communication costs	1	1	25.00
Signage per sign from	1	1	20.00
Airport hostess for up to 8 hours excl communication costs	1	1	2,500.00
Restaurants			
Sun City			
Waterworld picnic lunch menu including gratuity per person from	1	1	205.00
Set Up Fee for Waterworld picnic lunch menu	1	1	4,025.00
Lunch estimated drinks allowance per person based on 2 soft drinks per person from	1	1	50.00
Themed Dinner at the Palm Terrace Restaurant in the Cabana's Hotel - buffet dinner including gratuity per person from	1	1	225.00
Dinner estimated drinks allowance per person based on half bottle house wine, 1 mineral water and 1 coffee from	1	1	140.00
Dinner at the Calabash Restaurant of the Sun City Main Hotel - buffet menu including gratuity per person from	1	1	265.00
Dinner estimated drinks allowance per person based on half bottle house wine, 1 mineral water and 1 coffee from	1	1	140.00
Lunch at Santorini Restaurant in the Cascades Hotel - set menu including gratuity	1	1	320.00

Lunch estimated drinks allowance per person based on half bottle house wine, 1 mineral water and 1 coffee from	1	1	120.00
Dinner at the The Shebeen including gratuity per person from	1	1	210.00
Exclusive use venue hire for the Shebeen	1	1	8,625.00
Dinner estimated drinks allowance per person based on half bottle house wine, 1 mineral water and 1 coffee from	1	1	140.00
Ivory Tree Lodge			
Exclusive Boma dinner venue hire	1	1	5,500.00
Exclusive Bush dinner venue hire (Based on 45 pax)	1	1	6,500.00
Portaloo's for Bush dinner per toilet (no toilets available on site)	1	1	2,250.00
Interactive drumming per person	1	1	180.00
Estimated drinks allowance per person for the duration of their stay based on half bottle house wine, 1 mineral water and 1 coffee per meal from	1	1	300.00
Johannesburg			
"Beast of a Feast" Lunch at Carnivore Restaurant including gratuity per person from	1	1	220.00
Lunch estimated drinks allowance per person based on half bottle house wine, 1 mineral water and 1 coffee from	1	1	120.00
Sun City - Optional Activities (can also be used as optional activates when staying at Ivory Tree Lodge)			
Group Game Drive per person (excluding beverages) from	1	1	360.00
Group Game Drive and bush breakfast per person (excluding beverages) from	1	1	715.00
Group Game drive and Bush Braai per person (excluding beverages) from	1	1	850.00
Group Hot Air Balloon Safari including hotel collection, 2 x half hour flight, sparkling wine on landing, game drive through the park and breakfast at a game lodge per person (based on 24 - 55 pax) from	1	1	2,970.00

Elephant Back Safari (maximum 10 guests) including transfer, ride and talk per person from - 08h00 or 15h00	1	1	1,760.00
Private Group Elephant Interaction including talk and interaction, a welcome drinks and light lunch per person from (based 20 - 100 pax)	1	1	700.00
Quad bike nature trail (based on 1 - 16 pax) - 1 hour actual riding time including transfers and safety briefing per person from	1	1	710.00
Quad bike nature trail (based on 20+ pax) - 30 min actual riding time including transfers and safety briefing per person from	1	1	425.00
Clay Target shooting (based on 20+ pax) 25 rounds, 25 clays per person from	1	1	635.00
Archery (based on 20+ pax) 1 hour including transfer and briefing per person from	1	1	220.00
"Combo" (based on 20+ pax) per person from	1	1	1,225.00
"Compact Combo" (based on 20+ pax) per person from	1	1	915.00
Fire walk per person from	1	1	275.00
Fire walk Minimum rate per group	1	1	9,020.00
African Drumming Experience (based on 20+ pax) per person from	1	1	120.00
Interactive Gumboot Dancing (based on 20+ pax) per person from	1	1	120.00
Drumming and Gumboot performance combo (based on 20+ pax) per person from	1	1	160.00
Parasailing per person	1	1	550.00
Jet ski per person	1	1	320.00
Parasailing and Jet ski combo per person	1	1	810.00
Valley of the Waves Treasure Hunt (Max 100 pax) per person	1	1	180.00
General Admission to Valley of the Waves per person	1	1	105.00
Cultural Village Tour per person	1	1	130.00
Zip slide per person	1	1	380.00
Golf - Gary Player Golf course 18 holes including lunch at halfway house per person	1	1	795.00
Caddie Fee - optional	1	1	165.00

Golf - Lost City Golf Course 18 holes including lunch at halfway house per person	1	1	660.00
Golf - Lost City Golf Course 9 holes per person	1	1	360.00
Golf Club Hire - both courses 18 holes	1	1	555.00
Horse riding (maximum 6 guests) 50 minutes trail ride per person	1	1	275.00
Communication			
Signage from	1	1	30.00
Estimated communication cost on site	1	1	1,000.00
Ovation Staff			
Optional: Estimated cost of Ovation Supervisor on site, incl. Overnight accommodation and F&B but excl communication cost - price per supervisor per day	1	1	3,500.00
Gratuities at the Lodge/Hotel			
Estimated Gratuities for Game Rangers, Lodge/Hotel staff and porters at Ivory Tree	1	1	200.00
TOTAL BUDGET			TBC

Terms and Conditions

All rates are nett, non commissionable and in ZAR (South African Rands) and include VAT. They are based on numbers stated in the programme and based on 2010 rates.

Ovation reserves the right to adjust elements of the quotation should the programme change. These include the alteration of venues and the reduction of numbers from that listed above. Prices are based on anticipated numbers of guests. Rates may increase and/or services/venues may need to be changed if numbers should increase or decrease. Any changes in minimum or maximum numbers may result in re-costing of services.

In the event of Ovation's inability to produce any of the elements contracted, for causes beyond our control, we reserve the right to substitution of comparable quality and interest

STANDARD PAYMENT SCHEDULE FOR GROUND SERVICES EXCLUDING ACCOMMODATION

Ovation requests 100% payment for services booked according to the following schedule:

On agreement of programme in writing.....	10% of estimated total
60 days prior to group arrival.....	40% of estimated total
30 days prior to group arrival.....	50% of estimated total

CANCELLATION POLICY FOR GROUND SERVICES

Ovation will always try to keep cancellation fees charged by suppliers to a minimum. Any changes or cancellation of programme must be received in writing.

From confirmation date to 91 days prior to travel.....	10% of total estimated ground arrangements will be charged
Cancellation within 90 - 61 days of operation.....	20% of total estimated ground arrangements will be charged
Cancellation within 60 – 31 days of operation.....	30% of total estimated ground arrangements will be charged
Cancellation within 30 – 15 days of operation.....	50% of total estimated ground arrangements will be charged
Cancellation within 14 – 5 days of operation.....	80% of total estimated ground arrangements will be charged
Cancellation less than 5 days prior to operation.....	100% of total estimated ground arrangements will be charged

For partial cancellation, Ovation will allow a drop in number of participants to a maximum of 5% on the figures confirmed 60 days prior to the operation and this up to 3 days prior to arrival.

ADDITIONAL ITEMS

All extra billing services and items added during operation are subject to Ovation's handling fee of 15%.

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This proposal has been written by Ovation for this particular request. The concept and ideas are therefore the property of Ovation. Any attempt to use the ideas or contact the suppliers mentioned in this proposal must get the written approval from Ovation.

Ovation South Africa and Corporate Social Responsibility

Corporate Social Responsibility (CSR) is a concept whereby organizations consider the interests of society by taking responsibility for the impact of their activities on customers, suppliers, employees, shareholders, communities and the environment in all aspects of their operations. Within the tourism industry, sustainable development has been at the forefront of many agenda's, concluding that sustainability should be adopted as the way forward to preserve ecosystems and biodiversity and improve the quality of life of host populations.

As an event organization that has signed the UN Global agreement (www.globalcompact.com), we are committed to creating, and producing memorable events in the most ethical, safe and environmentally friendly way and want to ensure that corporate social responsibility is evident.

South Africa is the perfect location in which to hold conferences and events. In recent years, the country has attached great importance to sustainability and protection of the environment. Much of the great appeal of the country is down to its unspoiled nature, and above all to the rich multitude of cultures. As a result, great efforts are being made to protect what is also an important economic asset.

South Africa already has a basic infrastructure that makes organizing and running CSR-aware events easy. Conferences and meetings can easily be constructed to satisfy both environmentally sensitive and socially responsible participants. To organize and run such events, you need the right setting and the strong partners who are committed to the same ideas and goals.

Ovation South Africa embraces relationships between people as well as amongst people and the environment. Our CSR strategy plays a significant role not only in our business but also in our private life. Our dedicated staff believes in making a difference for our planet.

Let us help you make it happen the sustainable way!



Ovation Global DMC

Ovation South Africa is part of the Ovation Global DMC network, a wholly owned, fully aligned organization offering expert destination management services at locations around the world.

We connect you to people and places so you can express your message creatively, unambiguously and seamlessly all around the world. We intimately know the places, venues and locations that match your creative and practical requirements. We have been doing this for many years now and, in the process, we've gained an understanding of where you're coming from – i.e., we know that your event has to deliver on objectives that are very specific to you. For this reason we tend not to present commoditised solutions but work with you, from first principles, to deliver an event customised to your precise needs.

All Ovation offices share a common mission "People and relationships are the DNA of Ovation. Through our openness, passion and expertise we develop your vision and make it happen!" "Making it Happen" is, in fact, the defining attitude of Ovation and is expressed in the speed, promptness and accuracy of our communications and responses, in our creative and dynamic capabilities and in our in-depth knowledge of and extensive expertise in our respective destinations. Ovation offices work with a variety of customers from agencies and PCOs requiring destination support for their corporate or association customers to corporations with in-house incentive and meeting planning departments needing on-site services. We work on a single destination basis or, indeed, on a consolidated basis over multiple destinations.

Currently employing over 100 professionals globally, Ovation generates over €10m annually in gross margin. The thought-leader in destination management, Ovation draws on the experience of an expert global team operating high touch incentive, corporate meeting and association congress programmes for over 20 years.

Your Contacts



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Making it Happen

Client Testimonials

VODACOM

“On behalf of myself and fellow Councilors who I have spoken to regarding the recent Spring Break at Sun City– Thank You and Congratulations, it was MAGIC!!! Your efforts, commitment, dedication, attention to detail and just plain passion for making it such a success are greatly appreciated and you truly did us proud!!”

Blaise Sommerville, Chairman: Vodashop Council 2008

MOTORITE CONFERENCE

“Thanks once again for the tremendous effort you guys put in to ensure our conference was such a great success. The attention to detail and the great planning and organization all contributed to a truly memorable experience. It seems nothing is ever too much for you guys in an effort to ensure the events you run for your clients deliver the goods.

Thanks to everyone that contributed to one of the best Motorite conferences yet.”

Justen Cooper – Motorite Insurance Administrators

NIALL MELLON TOWNSHIP TRUST

“Thank you for your support this year and for helping us to make the November 2009 Blitz our best Blitz to date. We could not have done this without your help and commitment throughout the year and previous years. We have had numerous comments from volunteers on how helpful and friendly your staff were at the help desks. They certainly eased the pressure of our own staff and allowed them to continue on with other tasks. ”

Niall Mellon – Niall Mellon Township Trust